UPGR TO HIGHER CLASS EN 9JUN15 1346Z

UP-GRADE ON LO FLIGHTS – 7 DAYS BEFORE DEPARTURE – FOR 1A TRAVEL AGENTS

-------------------------------------------------------------------------

UPGRADE SALES PERIOD: EFFECTIVE FROM 22 JUNE 2015 TILL 31 AUGUST 2015

1. UP-GRADE TO HIGHER COMPARTMENT IN THE AMOUNT SHOWN BELOW

IS ONLY POSSIBLE FOR PASSENGERS HAVING TICKET ISSUED ON LO STOCK

(080) IN ANY BOOKING CLASS EXCEPT FOR:O, N

2. UP-GRADE CAN ONLY BE DONE NOT EARLIER THAN 7 DAYS BEFORE DEPARTURE

AND NOT LATER THAN 24 HOURS BEFORE DEPARTURE AND REFERS ONLY TO:

- ALL LO LONG HAUL SECTORS (TO/FROM USA/CANADA/CHINA)

FROM ECONOMY TO PREMIUM COMPARTMENT

- ALL LO SHORT HAUL SECTORS

FROM ECONOMY TO BUSINESS COMPARTMENT

- THIS PROCEDURE CAN NOT BE USED FOR PASSENGERS HOLDING

"MILES & MORE AWARD TICKETS

- THIS PROCEDURE CAN NOT BE USED FOR TICKETS ISSUED ON STOCK OTHER THAN LO

3. BOOKING CLASS DESIGNATED FOR UP-GRADE:

- TO PREMIUM COMPARTMENT - R (LONG HAUL)

(UNDER THIS PROCEDURE ON LONG HAUL ROUTES ONLY UPGRADE FROM ECONOMY

CLASS TO PREMIUM CLASS IS POSSIBLE)

- TO BUSINESS COMPARTMENT - Z (SHORT HAUL)

(UNDER THIS PROCEDURE ON SHORT HAUL ROUTES ONLY UPGRADE FROM ECONOMY

CLASS TO BUSINESS CLASS IS POSSIBLE)

4. THE UP-GRADE AMOUNT IS AS FOLLOWS:

LONG HAUL(NYC/CHI/YTO/PEK-WAW OR V.V.):FROM ECONOMY TO PREMIUM CLASS

- 350 USD/OW (NYC,CHI),

- 375 CAD/OW (YTO),

- 275 EUR/OW (PEK)

- 1200 PLN/OW (PRICE FOR SALE IN PL)

SHORT HAUL (ALL ROUTES):FROM ECONOMY CLASS TO BUSINESS CLASS

- GROUP 1 (LHR, MAD, CDG, GVA, BUD, ARN, AMS, MXP, SVO, BRU):

600 PLN/OW (PRICE FOR SALE IN PL),

140 EUR/OW

- GROUP 2 (LCA, EVN, CPH, KBP, VNO, PRG, IST, TBS, HAM):

500 PLN/OW (PRICE FOR SALE IN PL),

120 EUR/OW

- GROUP 3 (LWO,FRA,TLV,MSQ,TLL,ODS,SOF,OTP,MUC,VIE,DUS,LED,BEG,RIX)

400 PLN/OW (PRICE FOR SALE IN PL)

100 EUR/OW

5. DISCOUNTS NOT PERMITTED

6. BAGGAGE ALLOWANCE - ACCORDING TO THE RULES IN ORIGINALLY PURCHASED

TICKET;

7. SALES RESTRICTIONS

- MARKETS - ALL

- SALES CHANNEL – 1A TRAVEL AGENTS

TICKETING PROCEDURE:

===================

1. CHECK AVAILABILITY AND SEND AN EMAIL REQUEST TO UPGRADE@LOT.PL IN ORDER

TO REACOMMODATE PASSENGERS FROM ECONOMY CLASS TO R OR TO Z CLASS. THE SUPPORT HOURS ARE 7-19 CET WORKING DAYS AND 8-18 CET WEEKENDS AND BANK HOLIDAYS.

2. AFTER REACOMMODATION - REISSUE THE ORIGINAL TICKET WITH

NO ADDITIONAL COLLECTION

3. NEW TICKET SHOULD BE MARKED BY FILLING FOLLOWING TICKET BOXES:

A) FARE BASIS - CHANGING FIRST DIGIT IN CURRENT FARE BASIS CODE

TO "R" OR TO "Z", EX. RLESPC66, ZGOLD ON UPGRADED SECTORS

B) ENDORSEMENT/RESTRICTIONS - PLS ADD FOLLOWING NOTE :

LONG HAUL:"UPG TO PREM ECO CLASS LO002/10JUL CHI WAW" OR

SHORT HAUL:"UPG TO BUSINESS CLASS LO002/10JUL LHR WAW"

4.CHANGE OF FARE BASIS CODE SHOULD BE MADE FOR UPGRADED SECTORS ONLY

5.CREATE SSR UPGR ELEMENT ONLY FOR LO RESPECTIVE SEGMENTS:

LONG HAUL: SR UPGR - UPG TO PREM ECO CLASS

SHORT HAUL: SR UPGR - UPG TO BUSINESS CLASS

6.CREATE TSM-P FOR EMD-A ONLY FOR UPGRADED LO SEGMENTS

AND ENTER ALL STANDARD INFORMATION PLUS THE FOLLOWING SPECIFIC ONE:

A) ENDORSEMENT/RESTRICTIONS BOX:

"UPG TO PREMIUM ECONOMY CLASS"

(TMI/FE-UPG TO PREMIUM ECONOMY CLASS LO006 17OCT JFK WAW/

LO007 15OCT WAWJFK) OR

"UPG TO BUSINESS CLASS"

(TMI/FE- UPG TO BUSINESS CLASS LO231 17OCT LHR WAW)

B) COUPON REMARK BOX: "REFUND NOT PERMITTED AFTER ISSUANCE"

(TMI/CR-REFUND NOT PERMITTED AFTER ISSUANCE)

7.CHANGE OF RESERVATIONS/REFUNDS - ACCORDING TO ORIGINAL FARE RULES

IN CASE OF THE PASSENGER WHO CHANGES HIS TRAVEL DATA, TICKET HAS TO BE

REVALIDATED OR REISSUED FOLLOWING TO THE RESTRICTIONS OF THE PURCHASED FARE CONSEQUENTLY ORIGINALLY ISSUED AND UNUSED EMD CAN BE ASSIGNED TO THE NEW PNR AND/OR TICKET (BY EWA/ASC TRANSACTION OR BY THE EMD EXCHANGE); UNUSED EMD CANNOT BE ASSIGNED OR EXCHANGED FOR DIFFERENT SERVICES.

DOCUMENT ASSIGNING OR EXCHANGE REFERS ONLY TO DIFFERENT DATE OR FARE BREAK POINT BUT ALWAYS FOR THE SAME SERVICE TYPE.

IMPORTANT NOTICE:THE ABOVE SCENARIO IS NOT APPLICABLE AT ALL,IF NO TICKET CHANGES ARE PERMITTED BASED TO THE FARE RESTRICION RULES;

8."UPGRADE FEE" REFUND - NOT PERMITTED

9.TRANSACTION FEE FOR EMD ISSUANCE SHOULD BE COLLECTED ON THE SEPARATE

EMD-S DOCUMENT ACCORDING TO PROCEDURES APPLICABLE FOR SALE MARKET.

\*\* END OF INFO \*\*\*